

TERMS + CONDITIONS

TERM

This agreement shall continue for a 6 or 12 month minimum (term to be decided by the client) from the date of execution and will auto renew for an additional 6 month term, unless a 30 calendar day written notice to cancel is received. No exceptions.

SERVICES

The member agrees to pay Caravela a monthly payment in the chosen amount of \$99, \$159 or \$199; termed the "monthly fee." The monthly fee funds will be placed in the members account ("treatment bank"). Funds available in the member's treatment bank may only be applied to services performed at Caravela or skincare products purchased at Caravela. The member may only spend said funds when they are in good standing (monthly membership fees are up to date). The member may gift their treatment bank to a friend or family – that family member does not receive the additional membership benefits. Treatment bank funds (member or gifted) will expire six or twelve months from the original member's purchase date (to be determined by the membership term).

NON-PAYMENT

If a member fails to pay their monthly membership fee on time, their membership is no longer in good standing and will be considered inactive. Any funds left in their treatment bank cannot be used until their monthly membership fees are paid in full. A penalty fee of the monthly membership fee shall be assessed each month until member has paid the monthly fee's owed in full. This fee will first be assessed against the member's treatment bank, if there are insufficient funds in the members bank, the member will be billed personally.

LIMITATIONS

Membership pricing valid on regular priced/non promotional services only. Membership pricing does not apply to promotions and sales.

REFUND POLICY

All sales of memberships are non-refundable and final. Funds in a member treatment bank are not redeemable for cash.

MODIFICATION

At all times, Caravela reserves the right to modify the terms and conditions of this contract.

NOTICE

All changes and provisions under this agreement will be made in writing by either US mail or electronic mail.

FAQ

What if my birthday is outside of my 6 month membership, do I still receive my birthday gift? **Yes**

What if I transfer my treatment bank to a friend/family member, does the expiration date change? **No, the expiration date applies to the initial members start date.**

What if I pay up front for the 6 month membership, is there a discount? **No**

Can I give a gift card for a 6 month membership? **Yes! Visit our shop to purchase.**

CARAVELA